Excellence Guide for Managers







Purpose & Objectives

To enable Managers to log in to Excellence and manage the i-PLM training for their staff and themselves.

To enable Managers to log in to Excellence, add new staff and assign role based training, manage training request approvals, view staff training progress and produce training reports.



Purpose & Objectives

By the end of this course you will be able to:

- Log on to Excellence
- Add new Staff and assign i-PLM roles
- Assign required training (Certifications)
- Monitor progress and produce training reports
- Manage approvals for Instructor led Training
- Change staff details and remove / deactivate staff

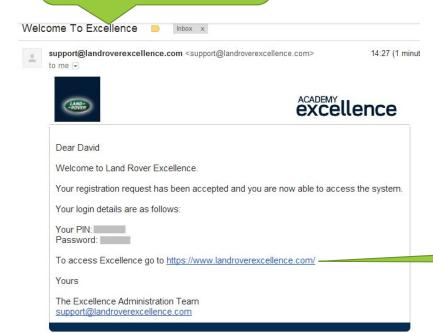
Access to Excellence

Once a Supplier company has been set up in Excellence, the Supplier Key User / Manager from the company will be e-mailed details of their PIN and password so that they can then log in to Excellence.

Within Excellence the manager role is known as the "Dealer Principal"

Accessing Excellence

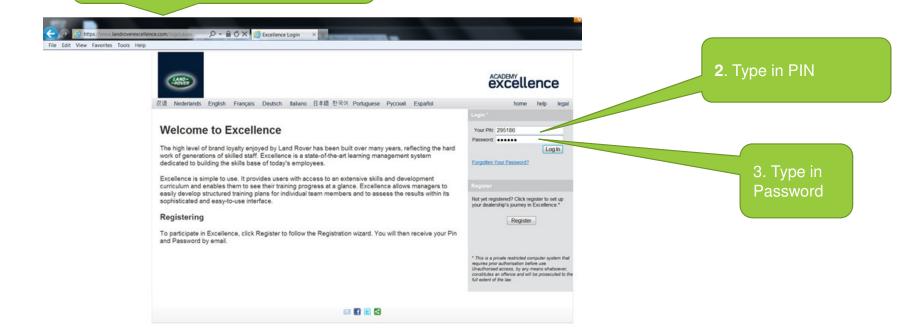
1. Manager will receive an email from Excellence



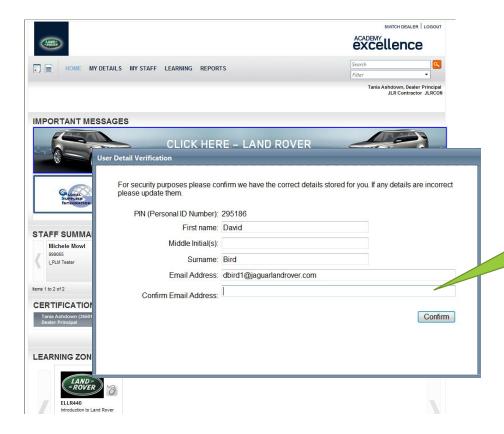
2. Launch Excellence (Internet Explorer preferred)

Accessing Excellence

1. www.landroverexcellence.com

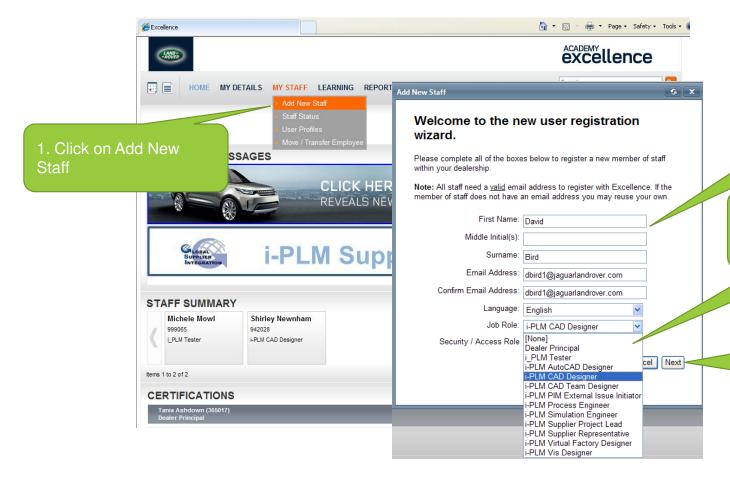


Excellence Homepage



The first time you
access Excellence you
will be prompted to
confirm your details

Adding Staff

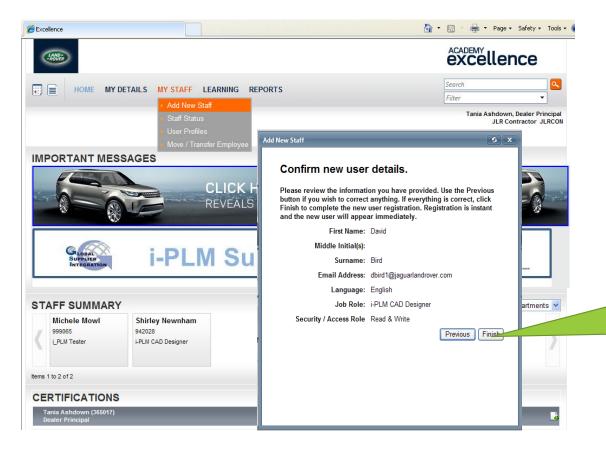


2. Fill in the details for the member of staff. The confirmation email address must be typed in.

3. Select the appropriate User role from the drop down menu

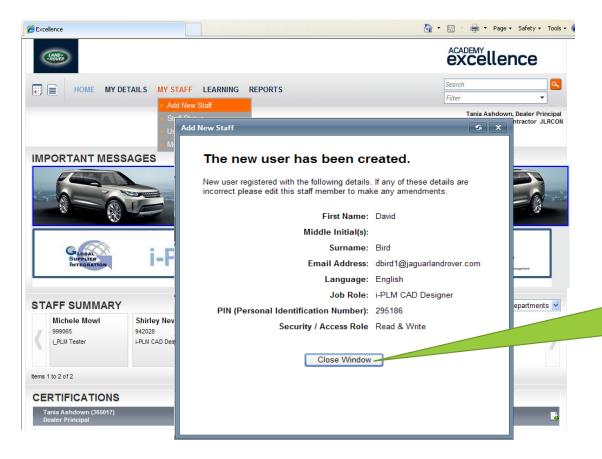
4. Select Next.

Adding Staff



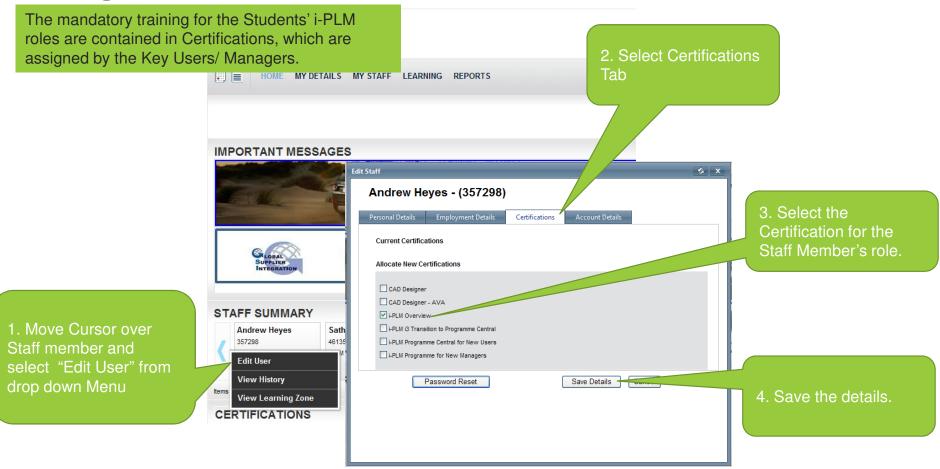
1. Confirm details are correct and select Finish

Adding Staff

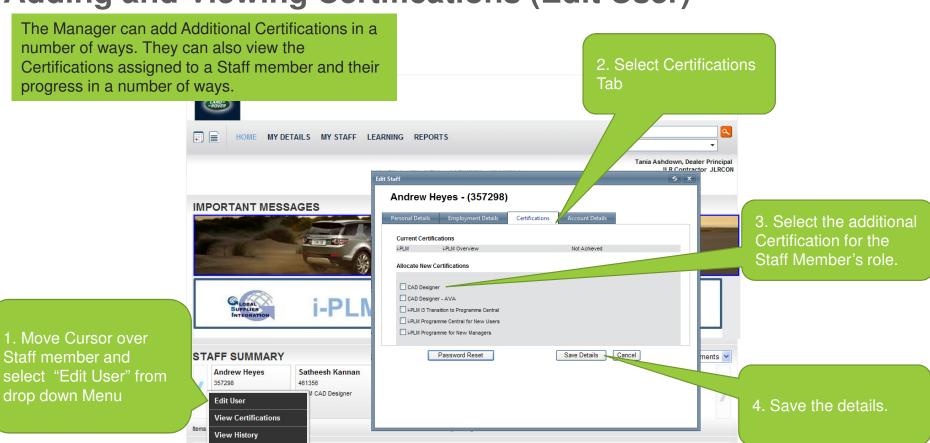


1. Confirm details are correct and select Close Window.

Adding Certifications



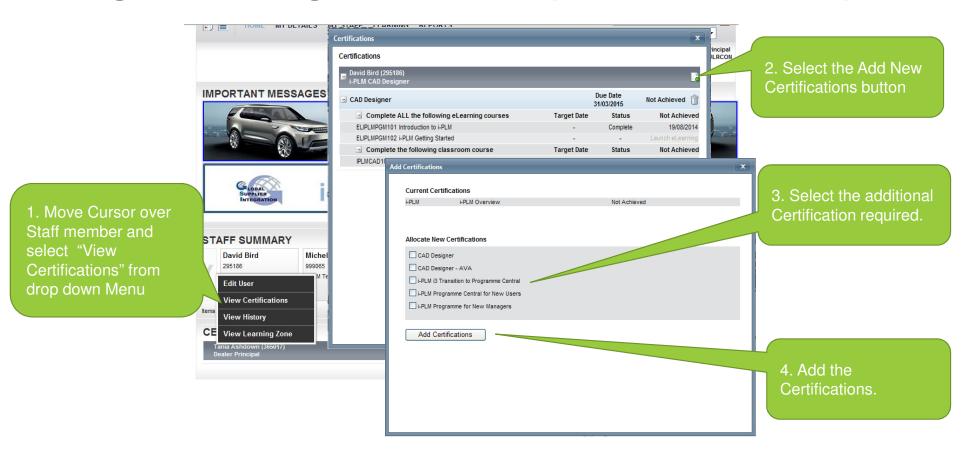
Adding and Viewing Certifications (Edit User)



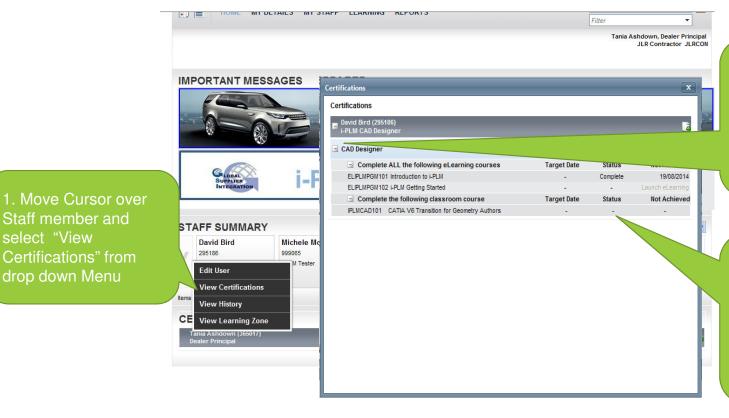
Staff member and select "Edit User" from drop down Menu

CE View Learning Zone

Adding and Viewing Certifications (View Certifications)



Adding and Viewing Certifications (View Certifications)



Staff member and

Certifications" from

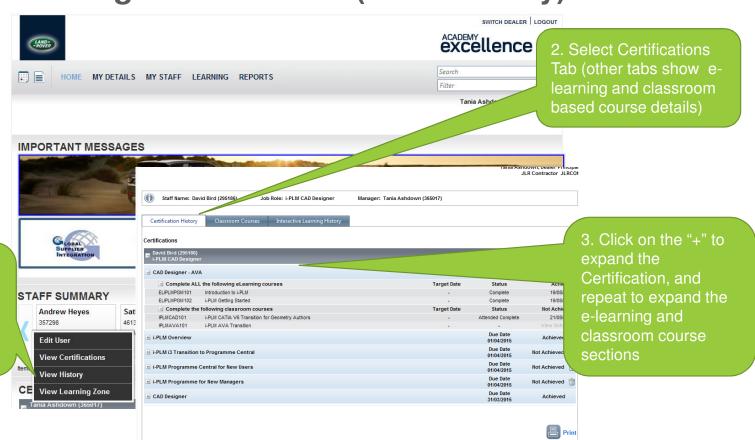
drop down Menu

select "View

2. Click on the "+" to expand the Certification, and repeat to expand the e-learning and classroom course sections

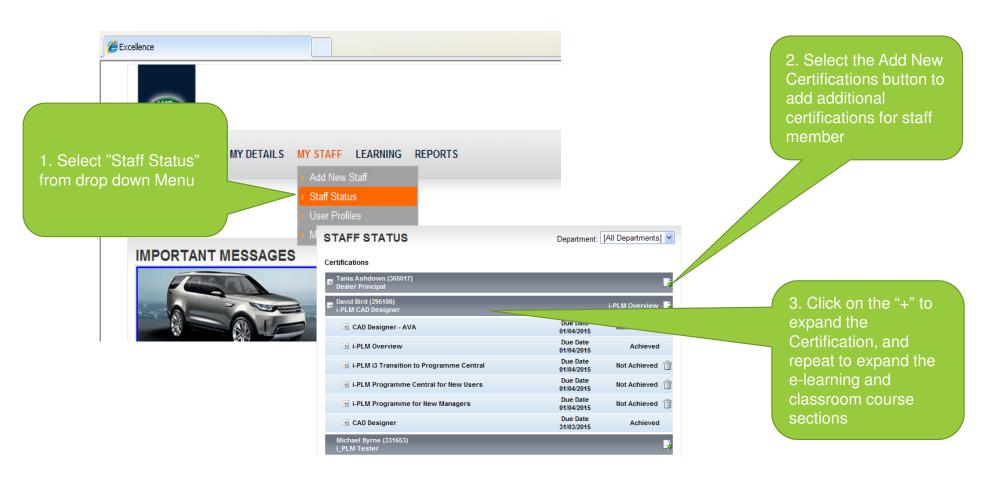
3. The status of each item of training can be seen. Some course details may be hidden until prerequisite courses are completed

Adding and Viewing Certifications (View History)

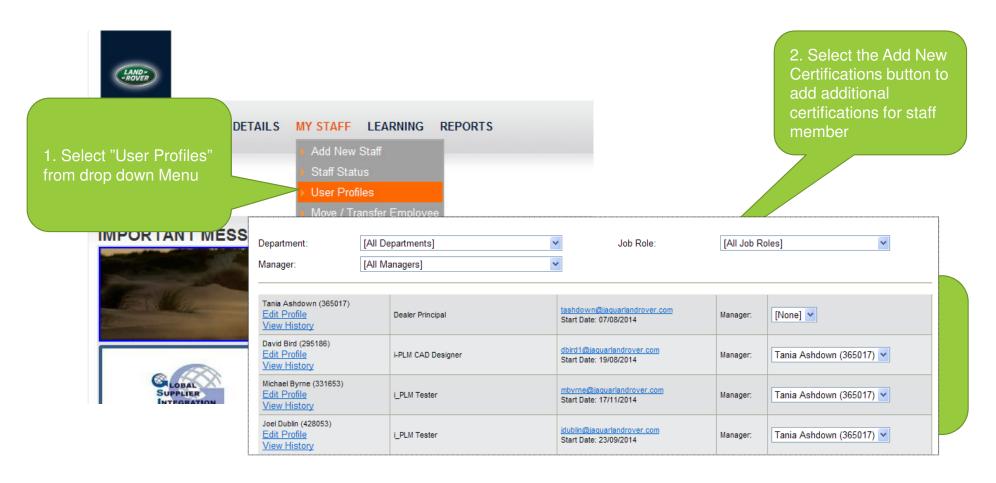


1. Move Cursor over Staff member and select "View History" from drop down Menu

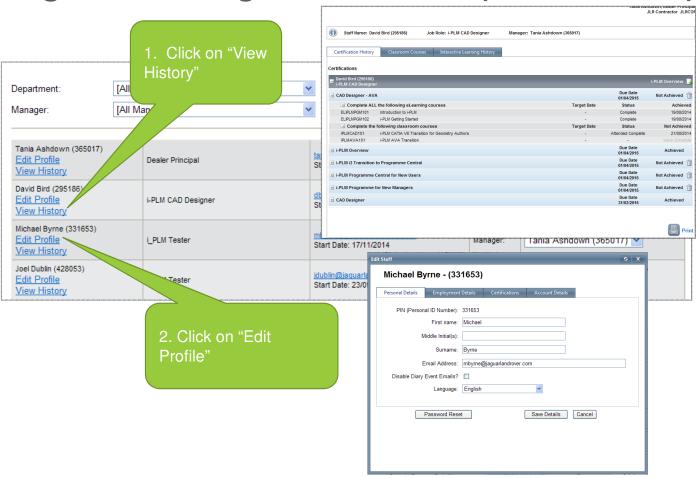
Adding and Viewing Certifications (Staff Status)



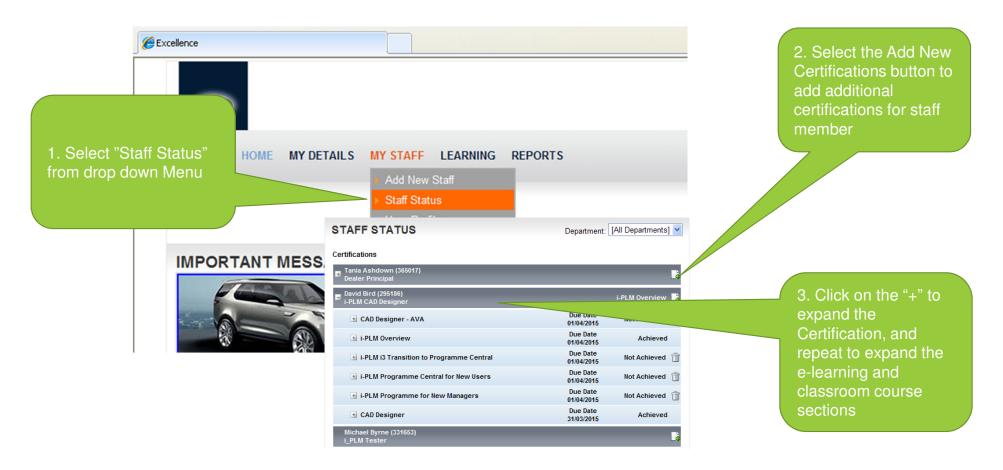
Adding and Viewing Certifications (User Profiles)



Adding and Viewing Certifications (User Profiles)



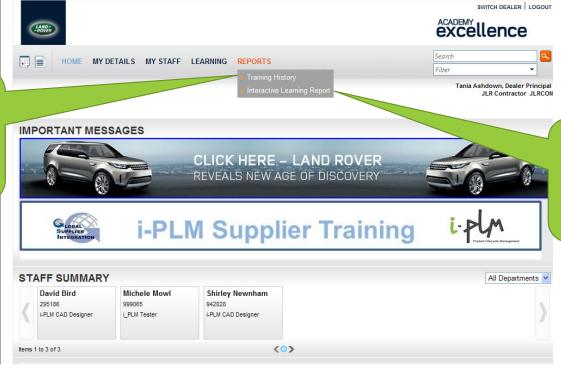
Adding and Viewing Certifications (Staff Status)



Training Reports

Excellence

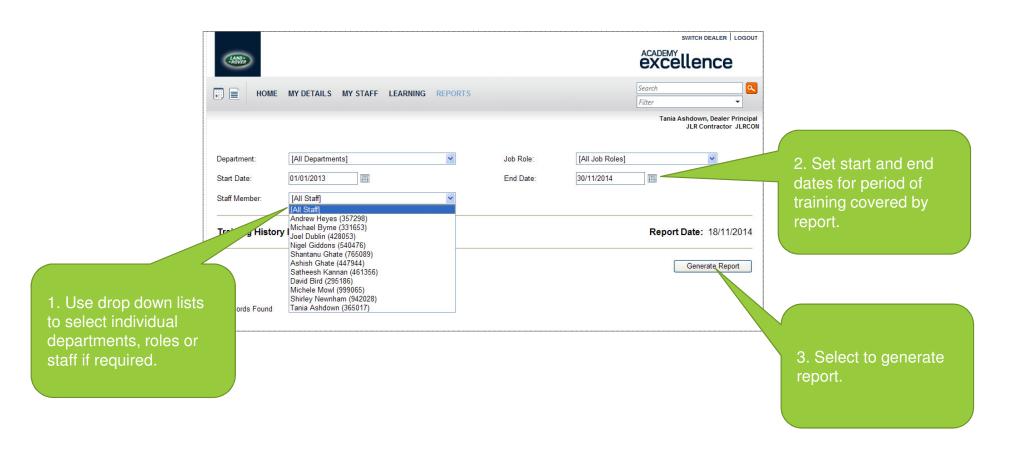
1. Select "Training History" for report on Classroom based Training for Staff



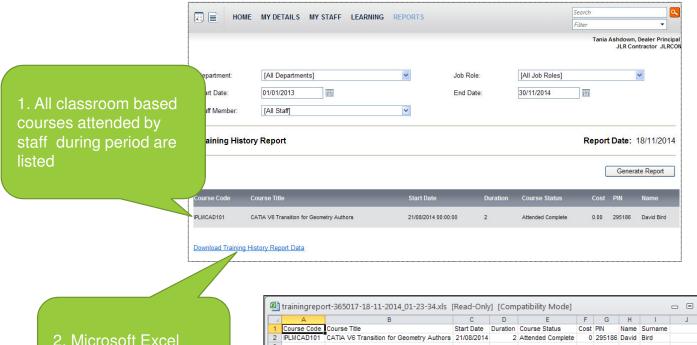
2. Select "Interactive Learning report" for report on all on-line training for Staff

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Training Reports (Training History)



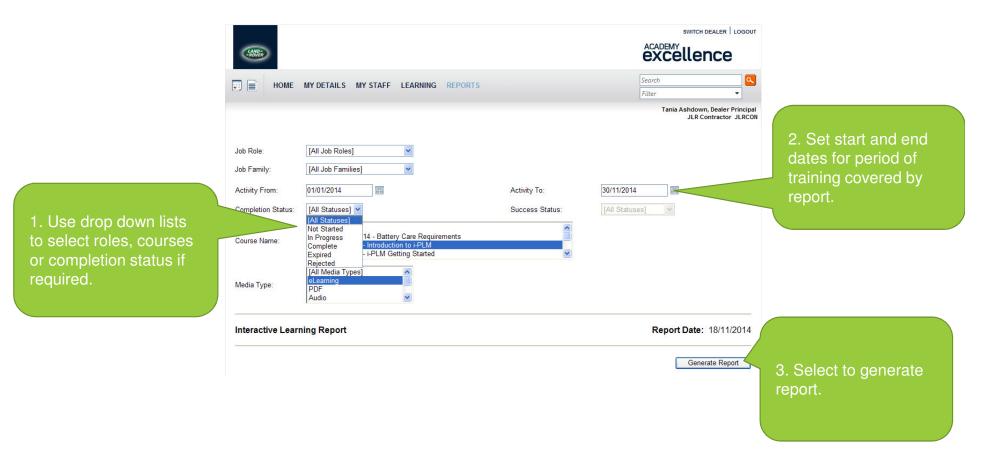
Training Reports (Training History)



2. Microsoft Excel spreadsheet of results can be downloaded .

After a classroom course has run the attendance register will be updated in Excellence, and training records will be updated

Training Reports (Interactive Learning report)



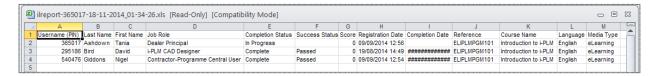
Training Reports (Interactive Learning report)

HOME MY DETAILS MY STAFF LEARNING REPORTS

1. All online courses accessed by staff during period are listed

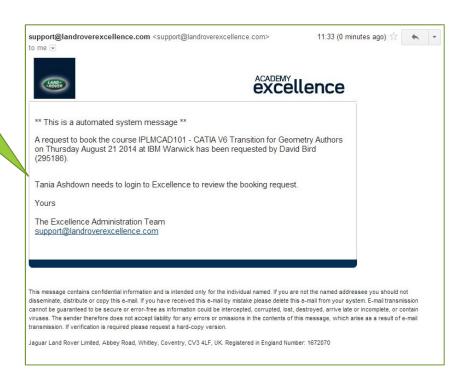
Tania Ashdown, Dealer Principa JLR Contractor JLRCON Job Role: [All Job Roles] Job Family: [All Job Families] Activity From: 01/01/2014 Activity To: 30/11/2014 Completion Status: [All Statuses] > Success Status EDASS00025_0814 - Battery Care Requirements Course Name: Media Type: Audio Report Date: 18/11/2014 Interactive Learning Report Generate Report 365017 i-PLM CAD ELIPLMPGM 295186 English eLearning to i-PLM ELIPLMPGM English eLearning Download Interactive Learning Report Data

2. Microsoft Excel spreadsheet of results can be downloaded.



Classroom course booking requests have to be approved by the supplier manager and the JLR administrator.

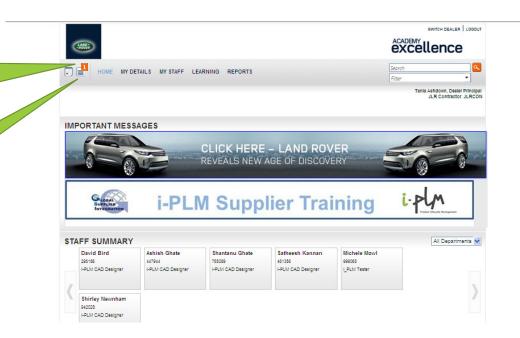
1. Manager receives email from Excellence requesting that they review the request form a member of staff.



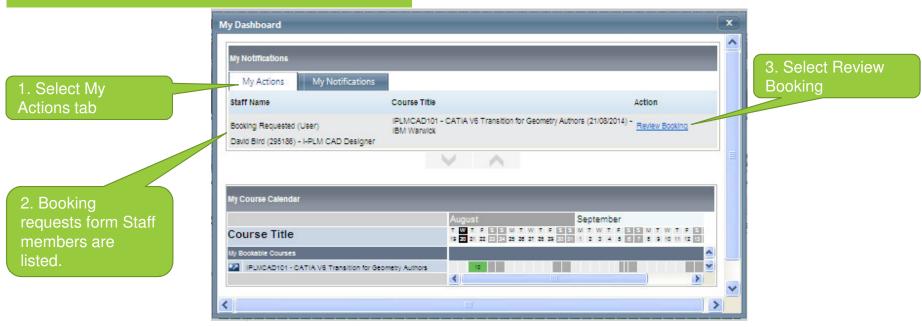
Classroom course booking requests have to be approved by the supplier manager and the JLR administrator.

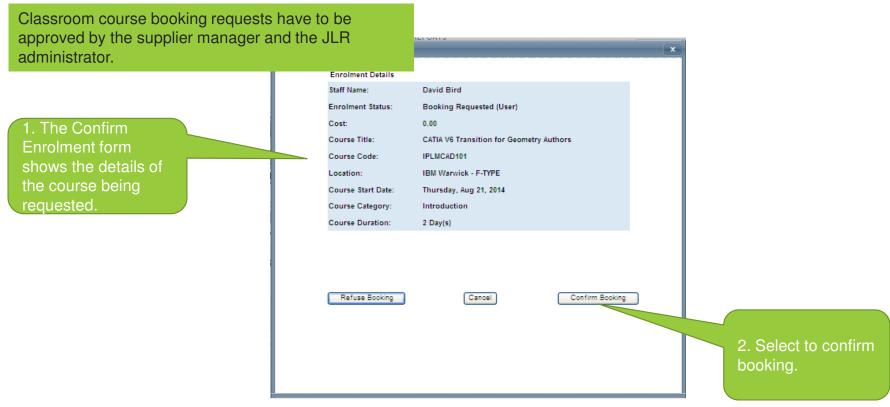
1. Dashboard icon is flagged to show that there is a new request or notification.

2. Select Dashboard icon to review requests and notifications



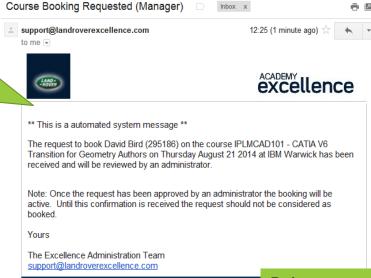
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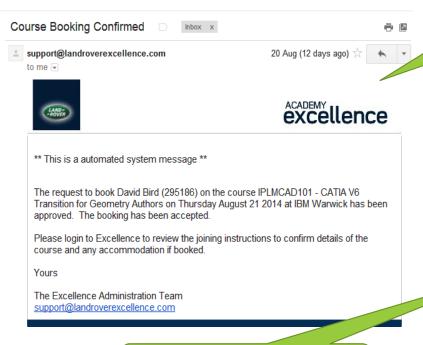
Once the request is approved the manager it is passed to the JLR Administrator.

1. Manager receives email from Excellence confirming that request has been passed to the JLR Administrator for review



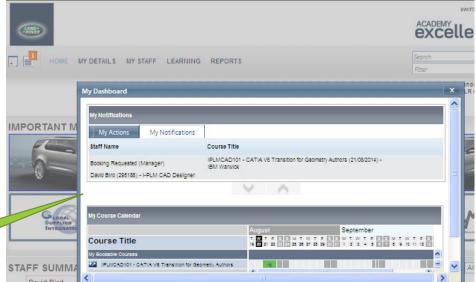
Before approving the request the JLR Administrator will confirm that any required payment is in place and that places are still available on the requested course.

Once the request is approved by the JLR Administrator both the manager and staff member receive a confirmation e-mail.

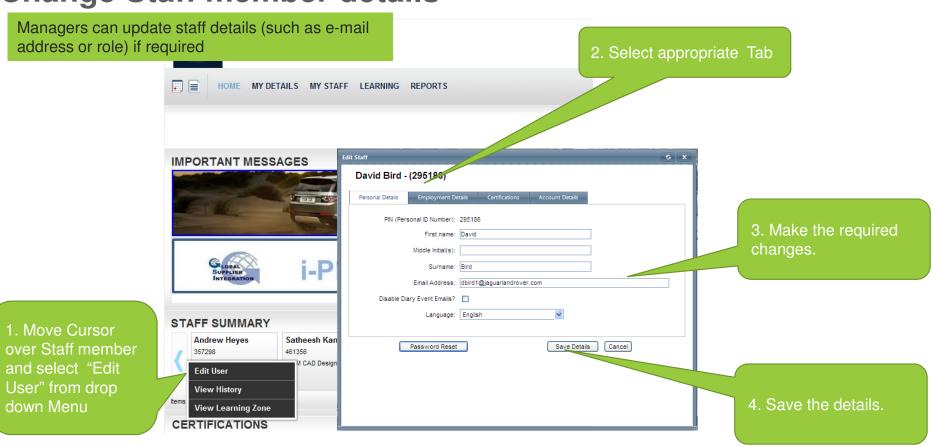


1. Course details can be seen on My Notifications tab on the Dashboard.

1. Manager receives e-mail from Excellence confirming that request has been approved.



Change Staff member details



Deactivate Staff member

